

# Lord Howe Island



## Family Practice

### 2020 WINTER CLINIC HOURS (from Monday 6<sup>th</sup> April):

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
0830 – 1200	0830 - 1200	0830 - 1100	0830 - 1200	0830 – 1200

### CLINIC SERVICES 2020:

Though 2020 is shaping up to be unlike other years(!), a broad range of general medical and pathology services remain available in our clinic, as always. From antenatal care to skin cancer management, from immunisation programmes to care plans for those with complex health needs and everything in between, the clinic is here to support your wellness and provide assistance in times of ill health, at all ages and stages of life. The practice is open for appointments 5 mornings each week, closing a little early on Wednesdays for staff development and training. Come in and see us!

### CLINIC FEES 2020:

**Within clinic hours:** Visits within clinic hours will be billed at the relevant Medicare fee plus a \$30 gap\*, payable on the day of the visit. Accounts not settled on the day will incur a \$10 administrative surcharge.

**Out of clinic hours:** All visits taking place out of hours (as specified above) that are not for a medical emergency will incur a Medicare-rebatable fee plus a \$50 gap – applicable to all visitors and residents.

**Medical emergencies:** These will continue to be seen anytime of day or night and are covered under Medicare. Medical emergencies do not incur a gap payment. If you're unsure whether your concern constitutes a GP (clinic) visit or a medical emergency, just phone and ask.

**\* ALL residents/long-term workers will have the gap fee waived for visits during clinic hours.**